

MMRS Call Center Menu Options

601-359-1343

Menu options can be pressed at any time during the recorded message.

Main Menu	Application Security	Security Sub-Options	
Option 1	Security User IDs and Passwords including MAGIC, SPAHRS, ACE, LSO, NEOGOV, MERLIN, and BRICKS	1	MAGIC (including LSO) unlock/reset passwords
		2	MAGIC Authorization Issues
		3	MAGIC Security Contact Questions
		4	SPAHRs, ACE, LSO
		5	NEOGOV
		6	PayMode
		7	BRICKS
		8	MERLIN, Award/Contract Interface
		9	AssetWorks
Main Menu	Applications		
Option 2	MAGIC		
Option 3	SPAHRs, LSO, ACE		
Option 4	NEOGOV, BRICKS		
Option 5	MERLIN		
Option 7	Operations, including FMVIEW		
Option 9	Repeat Main Menu Options		

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